

# **Voucher Information**

#### What kind of vouchers does Tally Spay accept?

We accept vouchers from the Animal Shelter Foundation, Be the Solution, and Jackson County Florida. We do not accept any other kinds of vouchers.

#### How do I redeem my voucher?

Bring in your voucher the morning of surgery. We do not accept vouchers at any other time. We do not accept pictures or scanned copies, we must have the physical voucher to apply the discount.

### I have a voucher, will I be charged the full cost of surgery when I make an appointment?

No. Only a \$10 deposit is charged when making an appointment. We do not charge for any other services until after surgery and related services have been completed.

#### I have a voucher, do I still need to pay a deposit?

Yes. Regardless of whether or not you have a voucher, everyone must pay a \$10 deposit. This deposit will be applied toward the cost of the surgery. If the surgery is less than \$10, then you will be refunded the difference.

## What happens if I forget the voucher the morning of surgery?

We will either charge you full price of the surgery, or you may reschedule your appointment for a different time. Deposits are non-refundable.

#### How do I apply for a voucher?

Vouchers are given out by the Animal Shelter Foundation or by Be the Solution in Leon County and in Jackson County for residents needing assistance. These are separate organizations from Tally Spay. Please see their websites for more information on the application process.

#### Do you accept Care Credit?

At this time we do NOT accept Care Credit.