



## Frequently Asked Questions

### **1. Can my pet be spayed if she is in heat?**

Yes, while there is increased risk due to increased blood flow, Tally Spay routinely spays cats and dogs while in heat and is comfortable doing so.

### **2. Is there an additional charge if my pet is in heat?**

No, there is no additional charge for a pet in heat.

### **3. Can my pet be spayed if she is pregnant?**

Yes. While there is increased risk due to increased blood flow, Tally Spay routinely spays cats and dogs that are pregnant and is comfortable doing so. However, the later in the pregnancy term the female is, the greater the risk of surgical and/or recovery complications. We do provide subcutaneous fluids at an additional cost of \$5.00 to assist the female with fluid replacement after surgery.

### **4. My veterinarian said my male dog or cat has a retained testicle (cryptorchid). Is there an additional charge?**

No, there is no additional charge for the surgery.

### **5. I have a voucher but your pricing says full price. How do I know how much I will pay?**

Each voucher lists a co-pay for the surgery as well as any other services that are covered under the voucher. Once you know what your copay is and if any other services are covered, you can simply deduct the difference to know what will be due. The voucher will be applied to your invoice the day of your pet's surgery.

### **6. I booked my appointment but wanted to know if something sooner opens up. Do you have a cancellation list?**

No, we do not keep a cancellation list. We encourage you to check the website for an earlier appointment to see if another opens up.



**7. I don't have any records for my pet to upload. How do I continue to make my appointment?**

You should be able to simply exit (close out) of the box requesting the upload. If not, please simply upload something to fulfill this request. We get 'smiley faces' drawn on pieces of paper all the time.

**8. I have tried calling but nobody answers. How do I get in touch with Tally Spay?**

If you call and there is no answer, please leave a message with your contact information and we will call you back. We check messages a couple times a day during normal business hours.

**9. I had to put down a deposit of \$20 when I made my appointment. Is that refundable?**

When your appointment is completed, the \$20 deposit is applied to your bill the day of your pet's surgery appointment.

**10. Do you charge extra for pain medication?**

No. 2 additional days are included with the surgery. Calming medications may also be prescribed for your dog or cat per Doctor discretion.

**11. How old does my pet have to be to be spayed or neutered?**

Pets must be at least 8 weeks of age and at least 2 pounds of weight.

**12. What do I do if my pet needs additional care for illnesses or injuries?**

At Tally Spay, we only provide spay and neuter services. Please take your pet for treatment to your regular veterinarian or to an emergency clinic if needed. All the services we provide are listed on our website. Services are only provided the day of their surgical procedure.

**13. My dog or cat is currently nursing a litter. When can she get spayed?**

The "mom" can be spayed when the puppies or kittens are weaned at no longer nursing. This is usually about 8 weeks after birth.

**14. My dog or cat accidentally ate this morning and I have an appointment to bring them in for surgery. Is it still ok?**

There is an increased risk if the animal has a full stomach of aspiration due to vomiting/regurgitation. We can give an injection to assist if you choose to continue with surgery that day. Please inform us at check in.



**15. Are the drop off times and pick up times flexible?**

No, we have dog and cat drop off and pick up times scheduled so that dogs and cats are not exposed to each other. Late arrivals will not be accepted and late pick ups are subject to a late fee.

**16. Is there a program available for community cats?**

The Animal Shelter Foundation provides a **Community Cats Program** for strays (friendly, homeless cats with no owner) or feral (free-roaming cats which you are unable to pet or handle) and want to help prevent further litters. The program is available to any county. The spay/neuter program includes a rabies vaccine and ear tip at no cost to the Good Samaritan helping the cat. Loaner traps are also available (if you do not have one), for a small refundable deposit. Surgeries will be done at Tally Spay.

Note: This program is limited to small numbers (7 or less) free roaming cats and not intended to be for managed colonies.

To get started and borrow a humane trap from ASF, please [complete this form and email it to: asfcc2022@gmail.com](#)

Email [asfcc2022@gmail.com](mailto:asfcc2022@gmail.com) for help and more information.